

Important Information

- Car will be available only till end of day i.e 11:59 PM of scheduled return date. Any delays will result in charges for additional days of travel
- Night charges may apply for any trip starting or ending between (10.00pm to 6.00am)
- Customer will have to pay the Parking Fee, Toll/State Tax, Green Tax and other similar charges directly to the driver at the point of payment and collect the receipts from driver directly during the trip. KulDew is not liable to provide invoices for such amount
- Driver shall wait for 45 min. Post that booking will be marked as No Show and it will be non-refundable.
- The AC will remain switched off in hilly areas
- Any grievances or claims related to the cab travel should be reported to KulDew within 48 hours of travel time on info@kuldew.com
- KulDew reserves the right to modify or cancel the booking without any prior notice. Under such event, KulDew 's liability will be limited only to the extent of refunding the sum paid by the customer.
- In case of partial payment, the balance payment of trip needs to be paid in advance at the time of pick-up
- Please mention your complete pickup address to avoid delayed pickup
- Driver details will be shared up to 2 hrs prior to departure.
- You can accommodate 1 bag in Hatchback, 2 bags in Sedan and 3 bags in SUV.
- You are not allowed to take pets with you inside the cab
- You are solely responsible for managing your own travel schedule. KulDew will not be liable for any compensation if you happen to miss your scheduled flight, train or bus due to delay pickup, traffic jam or delay due to any other reason during the trip.

Cancellation Policy

- KulDew will not be held responsible for any cancellation and delay of service in case of any natural calamity, agitation or strike, traffic jam or road blockage, etc.

Time before departure	Cancellation charges (of the booking amount)
Until 6 hour(s) before Pick-up time	ZERO
Within last 6 hour(s) before Pick-up time	50% of booking amount
After Pick-up time/No Show	100% of booking amount
Note: Transaction charges up to 5% may apply	

- For more information click [T&C Link](#)